

Kennel Care

6277 W. Chandler Blvd.
Chandler, AZ 85226
480.940.0066

Kennel Care Boarding Policy

Boarding reservations are on a first come, first serve basis. Because of the demand, we require a \$40.00 deposit with each holiday reservation. This can be made with credit card authorization, check, or cash. This deposit will be refunded if the reservation is **cancelled within 7 days of your reservation**. Your pet may be dropped off or picked up between the hours of **7 a.m. to 6 p.m. Monday-Friday and 8 a.m. to 2 p.m. on Saturday**. Pets will not be released by any Kennel Care staff member after these hours, on Sundays, or holidays. No exceptions will be made. Long term boarding (2 weeks or greater) must be approved by our office manager and may require a deposit equal to half the charges of the expected stay, and/or payments every 2 weeks. **First-time clients are required to pre-pay for boarding services plus any additional charges which may be incurred.**

Kennel fees are as follows:

- ~Double Kennel (6 x 8) \$55.00 per night 2 pets, \$65.00/night 3 pets, \$75.00/night 4 pets
- ~Large Kennel (3 x 8) \$26.50 per night 1st pet, \$22.50 per night 2nd pet
- ~Standard Kennel (3 x 5) \$24.00 per night 1st pet, \$20.00 per night 2nd pet
- ~3 or more pets in the same kennel is an additional \$12 per pet (Large or Standard kennels)
- ~Dayboarding \$16.50/day, \$9.50/day for each additional dog in same kennel

- ~Cat Cottages \$16.75 per night 1st pet, \$14.50 per night 2nd pet
- ~Play sessions \$7.00 per 15-20 minute session
- ~Medications* \$2.00-7.00 per treatment by hospital staff

*If your pet is currently on medications, please discuss with a member of our staff when making your reservation. In many cases, we will be able to handle administering these medications for little or no additional cost. In some cases, depending on the type of medication, frequency and means of administration, different fees will apply.

Kennel Care follows the protocols below for the protection of ALL boarders.

Flea and Tick Treatment upon arrival. Fee for cats is **\$12.00**, for dogs is **\$22.00**. Animals may be dipped, powdered, or have Frontline or Nexgard administered as an acceptable treatment.

Current vaccinations must be verified through a licensed veterinarian. This is the pet owner's responsibility to provide. If your pet is seen by the doctor for any reason, you will be responsible for a \$ 46.50 examination fee. The following vaccinations are required:

Dogs: DHPPV, Rabies, and Bordetella

Cats: FVRCP, Rabies, and FELV (suggested, but not required)

If these vaccinations cannot be verified through a licensed veterinarian, Kennel Care will vaccinate your pet with the charges as follows: \$15.00-20.00 per injectable vaccine, \$46.50 examination fee and \$20.00 for Bordetella.

****MEDICAL BOARDING/HOSPITALIZATION:**

Pets who have been recently hospitalized either here or at another facility may require more monitoring and/or treatment than regular boarding pets. The same is true for pets who have been diagnosed with certain conditions or diseases. If your pet has recently had surgery, been seen by at another facility for any non-routine appointment, or has been diagnosed with a serious condition (including, but not limited to cancer or diabetes), you must notify a member of our team prior to your boarding stay. One of our doctors may request to review your pet's medical records to determine what kind of care and/or treatment your pet needs. We will then discuss any adjustments to our boarding rates that may be required. Failure to notify us before your stay will not waive Kennel Care's right to adjust fees according to your pet's special needs.

If your pet is on a prescription diet, you must provide food for the duration of the stay. Otherwise, Kennel Care will provide your pet's food or substitute an acceptable replacement at regular retail price.

Kennel Care cannot be responsible for damage or loss of belongings left with pet. Pets not claimed 5 days after end of reservation will be considered abandoned and the owner will be responsible for all charges incurred. Hospital personnel are not on premises 24 hours a day.

Signature_____

Date_____